

Metals Engineering Website Accessibility Policies

Metals Engineering is committed to ensuring accessibility of its website for members of the community with disabilities. All pages on the Metals Engineering website will conform to the W3C WAI's Web Content Accessibility Guidelines (WCAG) 2.0, Level A or AA conformance, or updated equivalents of these guidelines.

Metals Engineering has established procedures whereby members of the public may present a complaint regarding a violation of the Americans with Disabilities Act (ADA), Section 504 and Title II related to the accessibility of the Metals Engineering web presence which is developed by, maintained by Metals Engineering or third-party vendors and open sources.

We continue to make every effort to test the website and to remove barriers that prevent persons with disabilities from interacting with or accessing information made available on our website. If we become aware of content that does not conform to the WCAG 2.0 Level A or AA standards, we will make reasonably good faith efforts to make the content conform to the standards.

As it relates to content by third parties, which are not owned by Metals Engineering but are otherwise located on or linked to, conform to WCAG 2.0 Level A or AA, and shall not be liable if they are inaccessible to individuals with disabilities. We cannot control or correct problems with these third-party sites, but please let us know if you encounter difficulty with the websites we link to so we can pass the information along to the owners of those websites. You may also want to address your concerns directly to these third parties.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. metalsengineering.com is conformant with WCAG 2.0 level A or AA.

Feedback

We welcome your feedback on the accessibility of metalsengineering.com. Please let us know if you encounter accessibility barriers on metalsengineering.com.

E-mail: sales@metalsengineering.com

Address:

1800 South Broadway
Green Bay, WI 54304

Formal complaints

Complaints should be submitted in writing, via email, or through our website's contact form. To file a complaint or grievance regarding the inaccessibility of Metals Engineering's content, the Complainant should submit a description of the problem, including:

- Name
- Address
- Date of the Complaint
- Description of the problem encountered
- Web address or location of the problem page
- Solution desired
- Contact information in case more details are needed (email and phone number)

The complaint or grievance will be investigated by the owner or another person designated by the owner. The member of the public shall be contacted no later than seven (7) working days following the date the website accessibility compliance coordinator receives the information. The procedures to be followed are:

- An investigation of the complaint shall be completed within fifteen (15) working days.
- The investigator shall prepare a written report of the findings and conclusions within five (5) working days of the completion of the investigation.
- The investigator shall contact the Complainant upon conclusion of the investigation to discuss the findings and conclusions and actions to be taken as a result of the investigation

Link Disclaimer

Hyperlinks to external websites are provided as a courtesy. They should not be construed as an endorsement by Metals Engineering of any content, product, or services they may contain.

This statement was created on WI using the [W3C Accessibility Statement Generator Tool](#) with some edits